

NERIS 2025 Rollout: What You Need to Know



What Is NERIS?

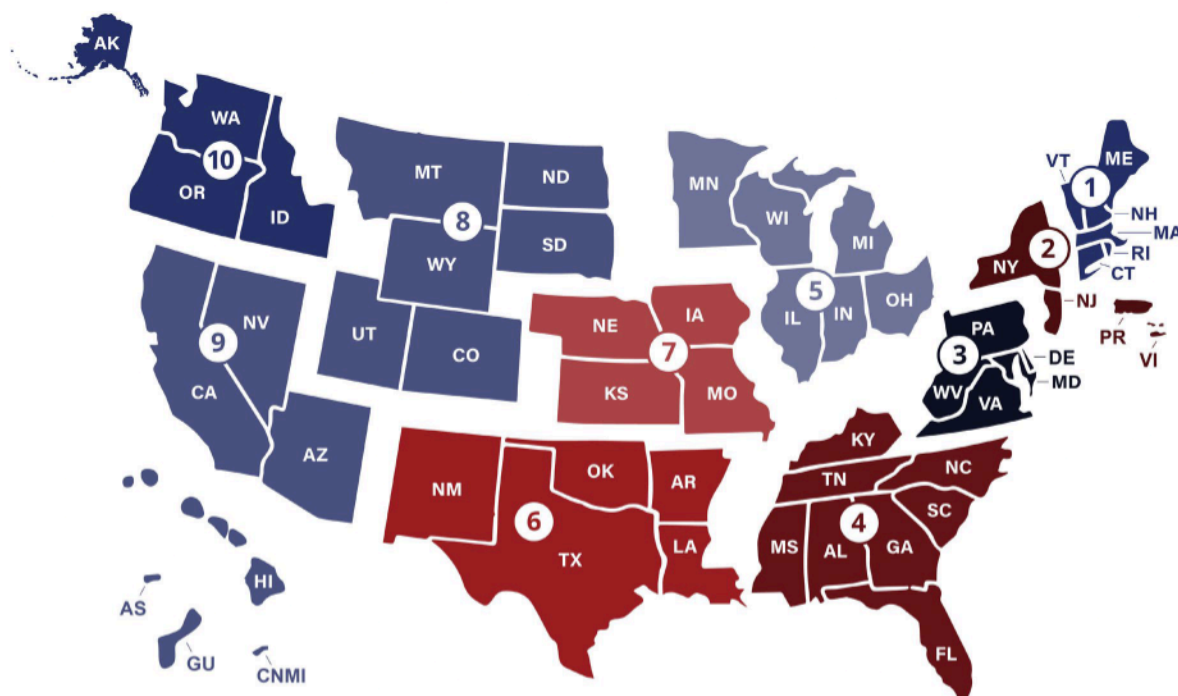
The National Emergency Response Information System (NERIS) is a modern, cloud-based platform built to give fire departments nationwide faster data collection, smarter reporting, and deeper analytics. Designed as a mobile-first solution, NERIS replaces the legacy National Fire Incident Reporting System (NFIRS), providing timely intelligence to improve emergency response. Backed by the U.S. Fire Administration (USFA) and the Department of Homeland Security Science and Technology Directorate (DHS S&T), NERIS empowers departments to make data-informed decisions that enhance resource management and coordination.

NERIS Early Adopters and Nationwide Rollout

Developed by the Fire Safety Research Institute (FSRI), part of UL Research Institutes, NERIS launched in 2024 with early adopters across the country refining the system. Nationwide adoption is planned throughout 2025, organized by FEMA regions.

REGION | 2025 MONTH

- 2 May
- 4 June
- 6 July
- 7 August
- 3 September
- 1 10 October
- 8 9 November
- 5 December



Why the Change?

The legacy NFIRS system will sunset in January 2026, ending new incident submissions after 2025. While departments will retain access to historical data through USFA, NFIRS itself is outdated and vulnerable to cybersecurity risks. NERIS modernizes emergency reporting, enhancing security and using plain language to document incident types, on-scene actions, and precise timestamps. It provides a comprehensive view of emergency response, capturing critical post-arrival activities, mutual or automatic aid, and detailed multi-hazard reporting.

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“NERIS empowers departments to tell data-backed stories—to demonstrate their impact to leadership and the public. It will put actionable data in the hands of our firefighters, giving them tools to better protect their communities and manage resources effectively.”

- STEVE KERBER,
VICE PRESIDENT AND EXECUTIVE DIRECTOR, FSRI



Reliable, Secure, and Accessible

Feature: 24/7 data availability across mobile, tablet, and desktop.

Benefit: Critical information is always at your fingertips—whether you're in the station or on the front lines.



No-Cost Solution for First Responders

Feature: Zero cost for fire and EMS departments, State Fire Marshal Offices, and emergency service agencies.

Benefit: Ensures access without financial barriers.



Community Risk Reduction (CRR)

Feature: Tools to support proactive strategies for neighborhood safety.

Benefit: Helps departments address vulnerabilities before they become threats.



Departments Own Their Data

Feature: Departments retain full ownership and control of their data.

Benefit: Guarantees trust and autonomy in how information is used.



Seamless System Integration

Feature: Works with compatible CAD (computer-aided dispatch) and fire-based RMS (records management systems).

Benefit: Reduces administrative burdens and streamlines operations across multiple platforms.



Built on a GIS Foundation

Feature: Geocodes incident data to link response activities with specific jurisdictions.

Benefit: Enhances situational awareness and aids in comprehensive, location-based decision-making.

Preparing for Your Transition to NERIS

- **Review Onboarding Timeline:** Identify your department's rollout month based on FEMA region.
- **Engage Leadership Early:** Communicate about NERIS with your decision makers.
- **Choose Reporting Method:** Select the free NERIS app or integrate with your RMS provider.
- **Confirm Vendor Compatibility:** Ensure your RMS and CAD providers are ready for NERIS integration.

How to Learn More



SUBSCRIBE:
[NERIS Newsletter](#)



EXPLORE:
<https://neris.fsri.org/onboarding> for onboarding guides, events, training, and technical resources

The NERIS team remains committed to continuous improvement, using user feedback to guide the system's evolution.